

# Épique Rewards Rules & Regulations

1. By participating in the Épique Rewards program, participants agree to be bound by these rules and regulations.
2. Enrollment into Épique Rewards is available for players over the age of 18 with a valid, government-issued photo ID. Identification that is deemed acceptable is at the sole discretion of management and may vary depending on location.
3. Players may enroll into Épique Rewards at either Black Bear Casino Resort or Fond-Du-Luth Casino. Enrollment at one property considers you enrolled at both.
4. Cards printed at one property may be used at either property for gaming or participating hospitality venues.
5. One account is allowed per customer.
6. Accounts and membership benefits are nontransferable and cannot be claimed by another party either assigned or inherited.
7. Épique Rewards cards may be used to track play and accumulate tier points.
8. Épique Rewards accounts will remain active as long as at least one point is accumulated on your Épique Rewards card within a 13-month period.
9. Our policy prohibits any member from accruing points by distributing their assigned card to other players. The membership card can only be used by the assigned player.
10. Épique Rewards cards are the property of the Fond du Lac Band of Lake Superior Chippewa and must be returned immediately upon request of the Band.
11. Épique Rewards members are responsible for ensuring that their Épique Rewards card is properly inserted into the gaming machine prior to playing. Our properties are not responsible for points not earned due to improper insertion.
12. Épique Rewards members are responsible for providing any changes in name, phone number, or mailing address to an Épique Rewards employee.
13. Any information on customer accounts may only be obtained or changed at the Épique Rewards counter with a valid photo ID.
14. To redeem points, offers, or promotions at the Épique Rewards counter or hospitality venues, members must present their assigned players card and have a valid, government-issued photo ID.
15. Our properties are not responsible for any lost or stolen Épique Rewards cards. Épique Rewards employees should be notified immediately when a card has been lost, stolen, or is being misused. Duplicate cards may be issued with a valid photo ID.
16. Each Épique Rewards cardholder is responsible for their PIN number. Each cardholder must keep this information confidential and secure. Each cardholder is responsible for any activity and resulting damages due to the cardholder's negligence or failure in protecting their account access information.
17. Épique Rewards members agree to allow our casinos unconditional use of their name and likeness for the purpose of promotional advertising and announcements without compensation, consideration, notice, review, or further consent.
18. All decisions regarding the interpretation of Épique Rewards' rules, eligibility, tier points, etc. lie solely with management, whose decisions are final.
19. Management reserves the right to change or modify any of the above rules at any time without notice.

TWO CASINOS. ONE GREAT WAY TO PLAY.

*Twice as nice*



INTRODUCING



Épique  
REWARDS





# play your way

Now you can earn points and comps for an exciting new world of benefits. Just use your Épique Rewards card every time you play at both properties.

Redeem your points for Épique Play and purchases, such as concert tickets, plus earn comps for dining, hotel stays, golf and more! You'll also get exclusive discounts, invitations, a birthday offer and more.

Sign up for your free Épique Rewards card today!

## HOW TO EARN POINTS

\$7.50  
COIN IN

=

## 1 TIER POINT

\$15 Coin-In Video Poker/Keno = 1 Tier Point

Tier points for Table Game play based on length of play and average bet during rated play.



	0 - 2,499	2,500 - 17,999	18,000 - 35,999	36,000 - 159,999	160,000 +
Redeem Points for Épique Play or Purchases	X	X	X	X	X
Earn Comps for Dining, Hotel, Golf and More	X	X	X	X	X
Birthday Kiosk Swipe	X	X	X	X	X
Direct Mail Offers*	X	X	X	X	X
Eligible for E-Mail Offers and Promotions	X	X	X	X	X
Free Check Cashing	X	X	X	X	X
Hotel Discount**	10%	20%	30%	50%	50%
Concert Ticket Discount†	10%	20%	30%	40%	50%
Seven Fires Steakhouse Discount†	5%	10%	15%	20%	25%
Buffet Discount†			15%	20%	25%
Sage Deli Discount†			15%	20%	25%
Gift Shop Discount***			15%	20%	25%
Hotel Late Check-Out/Early Check-In			X	X	X
Priority Service at Épique Rewards Club			X	X	X
Priority Service at Seven Fires Steakhouse				X	X
Exclusive Yearly Gift				X	X
Invitations to Exclusive Parties				X	X
Complimentary Concert Tickets				X*	X
Dedicated Host Service				X	X
Golf Course Greens Fee Discount			10%	25%	25%
Golf Course Pro Shop Discount			10%	15%	15%
Annual Luxury Vacation Offer*			X	X	X
Complimentary Hotel Room**					X
Season Golf Pass (includes Cart and Driving Range)					X
Premium Concert Seating					X
Priority Suite Events					X
Personalized Concierge Service					X

\*Based on recent gaming activity.

\*\*One room per night. Based on availability.

\*\*\*Excludes age-restricted items, minimum \$5 purchase.

†Up to party of four (4).